

COVID -19 Statement

Here at the Scottish Flood Forum (SFF) we are not underestimating the seriousness of the current situation brought about by the spread of Coronavirus (COVID-19). Our thoughts go out to those who have been affected so far and to the key workers in our community who are at the frontline of the emergency response.

Coming so soon after the storms of the recent weeks we want to reassure you that our job at the SFF is still to ensure that we continue to support you and your community who have experienced and are at risk of flooding as we adapt to, tackle and eventually emerge from these unprecedented and challenging times. We are paying close attention to Government updates and guidance and will continue to revise our approach so that we are always best placed to support you safely.

Over the coming weeks you will notice a difference in the way that we are working and supporting you. Our day to day work will continue however, to keep our staff and those we meet safe, we are suspending our individual, face to face appointments and home visits until further notice. Our Community Engagement meetings and events have also been suspended in line with Government advice. All our staff members are equipped to work from home with no risk to data security and limited disruption to services. Our contact telephone number and email address remains the same. We will still be there to support you, just in a different way, whilst maintaining these necessary safeguards.

To contact a member of the SFF Team please use our <u>website contact page</u> or call our enquiry line on **01698 839021.**

Scottish Flood Forum 25 March 2020